

## **Information Systems Technician, System Support Generalist**

### **Description**

Assist senior technicians to support, maintain, and build-out information systems infrastructure. Support duties will extend to information and telecommunications systems. Job scope may change over time depending on need and aptitude. Opportunity to learn desktop, server, network support, ISP automation systems, customer support, security, and more.

### **Compensation**

The starting pay range for this position is \$35,000 – \$45,000 per year depending on experience and aptitude.

### **Job Duties**

- Must be able rapidly learn and apply new skills through direct instruction and organized training courses.
- Assist in the maintenance and build-out of wired and wireless networks.
- Climb towers and other structures to install or maintain wireless systems. Must follow all Fall Protection Safety procedures.
- Work with a team to provide local desktop, system, and device support internally and externally.
- Inventory and data entry for equipment management systems.
- Must have the organization and planning skills to work independently, as well with a team.
- Communicate effectively and work well with others.

### **Relevant Skills**

Problem Solving, Network Maintenance, Network Troubleshooting, Networking Knowledge, Networking Standards, Data Entry Skills, Customer Interaction, Teamwork, Technical Documentation

### **Requirements**

- Must have the ability to lift up to 50 lbs.
- High school diploma, 2+ years pertinent education or experience preferred.
- A general understanding of IP networks.
- General Windows operating system knowledge, Linux knowledge preferred.
- Technical and mechanical aptitude.
- Periodic travel for training.

### **Benefits**

Excellent benefits after probationary period working for an established stable organization. An interesting job with the potential for personal growth over time.